

Technical Field Bulletin - #A7020001

Tuesday, February 06, 2007

Symptom: After inserting a **NEW** CF card into a BA-1000/BA-1000-A, you get a message saying the card is bad, insert a new one.

Cause: Manufacturers of CF cards have started changing their cards to be able to work in **NEW** ways; which makes these cards initially not work with the BA-1000's.

Fix: Update to the latest version of BA-1000 Firmware available for your system (**using the OLDER CF card**).

1. Go to the Skutch web site.
2. Go to the appropriate updates page for the BA-1000 or the BA-1000-A.
3. Download the update for your version of BA-1000 hardware and save it to your Desktop.
4. Double-click the update file on your desktop to extract the update files.
5. Copy the 2 files for the update from My Documents to the CF card the BA-1000 uses – DIALxxx.BIN or ALERxxx.BIN and FLASHxxx.DAT.
6. Power the BA-1000 off.
7. Insert the update card.
8. Power the system back on.
9. After updating, the system should now show the correct version in the display.
10. You should now be able to use the new and old CF cards without any problem.