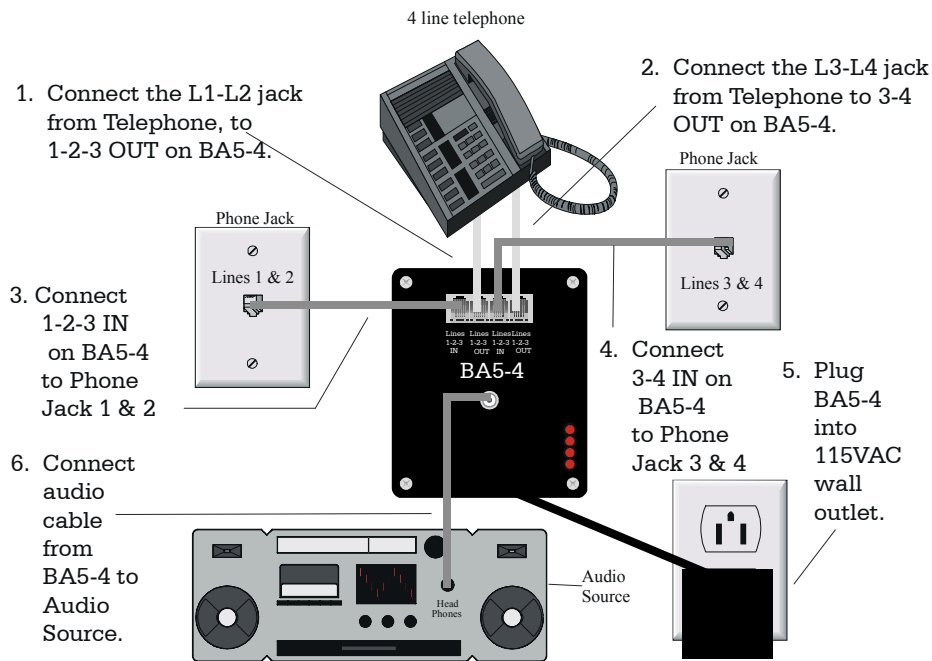


## • Introduction

Thank you for purchasing the Skutch BA-5-4 Promotion-On-Hold Adapter. This unit allows all phones on your phone lines to provide Promotion-On-Hold to your customers. The BA-5-4 can be installed on any telephone you wish. Once installed, all phones can access the BA-5-4 unit. The unit is activated by pressing the **FLASH** button or by performing a **HOOK FLASH**, on your telephone, and then pressing the **HOLD** button on the telephone. The on-hold call can be answered at any phone. Pick up the line, and press the **FLASH** button to disable the music. The BA5-4 is simple to use and is compatible with almost every make and model of telephone.

## • Installation



## • Operation

### • To place a call on hold

Simply press the **FLASH** button on your telephone, wait for the audio to start, then press **HOLD**.

If you do not have a **FLASH** button on your telephone, perform a **HOOK FLASH** by momentarily depressing the **HANG UP SWITCH** on your phone, for ½ second, wait for the audio to start, then press **HOLD**.

### • To release the hold condition

Pick up any phone that is connected to that line, then press the **FLASH** button to stop the audio.

## • Trouble shooting

### • Hanging up on Callers?

Make sure that you wait until you hear the confirmation tone in your ear before you hang up after pressing the **FLASH** button!

### • Lights

### • Steady On

Indicates that line is currently in use by a phone. They also stay on when a line is not connected to the BA-5-4.

### • Slow Flash

Indicates that a call is ON HOLD.

### • Power Up

On initial power up, the 3 and 4 lights will alternately flash for 3 seconds.

## • Tech Support - 916-786-6186

If you have any problems getting the BA-5-4 to work properly feel free to give us a call. Technical Support is available between the hours of 7:30 AM and 4:30 PM Pacific Time, Monday through Friday.

## • ONE YEAR LIMITED WARRANTY

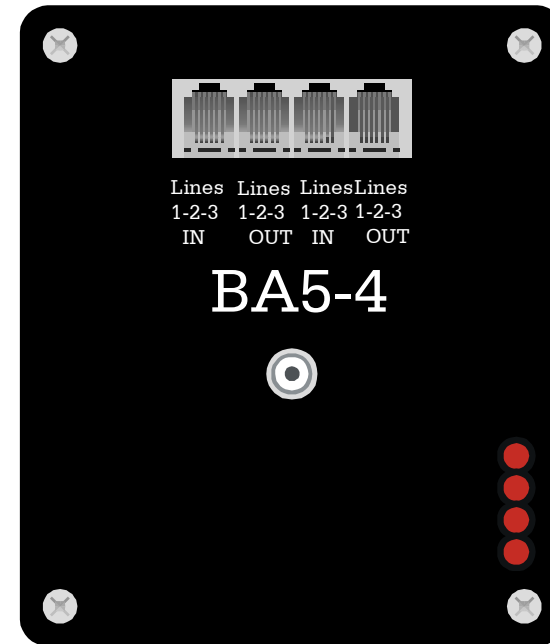
This SKUTCH PRODUCT is warranted against defects for a period of one (1) year from the date of the original invoice. Within this period, we will repair it without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to SKUTCH Electronics along with a copy of the original invoice. After the unit has been repaired, SKUTCH will ship the PRODUCT back via UPS GROUND service at our expense. If any other form of return shipment is requested, the customer will pay for 100% of the shipping cost.

This Warranty does not apply if in the sole opinion of SKUTCH Electronics, the PRODUCT has been damaged by lightning or any other Acts of God, or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized SKUTCH Service Center.

EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND IN NO EVENT SHALL SKUTCH ELECTRONICS BE LIABLE FOR LOSS OF PROFITS OR BENEFITS, INDIRECT, SPECIAL, CONSEQUENTIAL OR OTHER SIMILAR DAMAGES ARISING OUT OF ANY BREACH OF THIS WARRANTY OR OTHERWISE.



"Telecommunication Products to solve Telecommunication Problems"



# BA-5-4 Hook Flash Promotion On Hold Adapter (Four Line)

Version 2.3

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