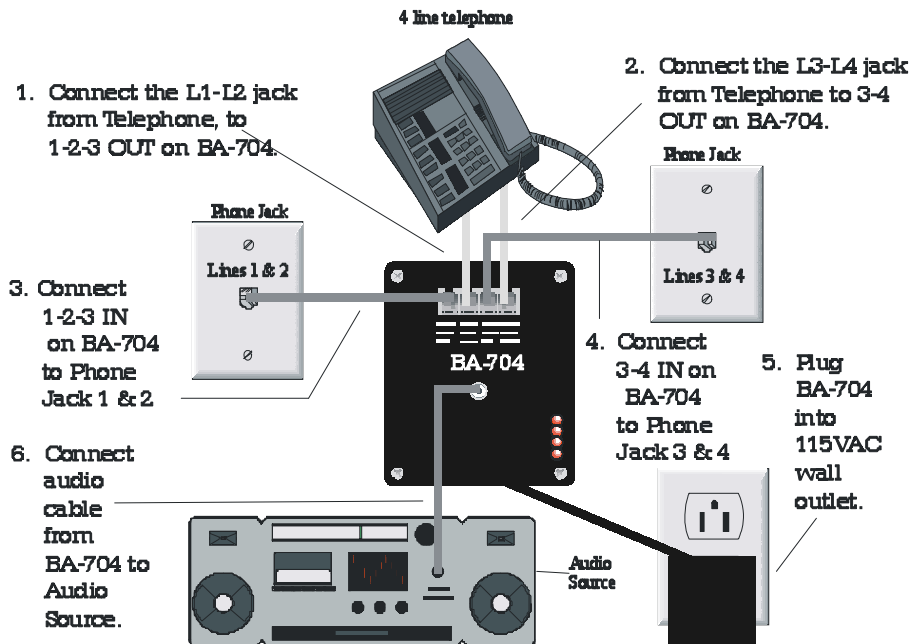


## • Introduction

Thank you for purchasing the Skutch BA-704 Promotion-On-Hold Adapter. This unit allows all phones connected to your phone lines to provide Promotion-On-Hold to your customers. The BA-704 can be installed on any telephone you wish. Once installed, all phones can access the BA-704 unit. To place a call on hold, simply press the **STAR Touch Tone** button on your telephone, then press the **HOLD** button on the telephone. The On-Hold call can be answered at any phone. Pick up the line and press the **STAR Touch Tone** button to disable the music. The BA-704 is simple to use and is compatible with almost every make and model of telephone.

## • Installation



## • Operation

### • To place a call on hold

Press the **STAR Touch Tone** and then **HOLD**. The caller will hear the audio source that you have connected to the adapter.

### • To release the hold condition

Pick up any phone that is connected to that line, then press the **STAR Touch Tone**, and the adapter will release the call.

### • Lights on the BA-704

**STEADY ON**- Indicates that the promotion-on-hold music is connected to the telephone line.

**POWER UP**- On initial power up, all four lights will flash for approximately three seconds.

## • Troubleshooting Guide

### • No Audio

If you press the **STAR Touch Tone** and the LED, for your line on the BA-704, lights up, but there is no audio, check the following:

- **Make sure the audio source is playing.**
- **Make sure the volume on the audio source is turned up.**
- **Make sure the audio cable is in the headphone jack of the audio source and the audio jack on the BA-704 (male phono).**

1 = Normal Mode (Default)

2 = Hold Key Mode

4 = Short Touch Tone Detect -50ms- (Default)

5 = Long Touch Tone Detect -76ms-

7 = Tone Mute Off

8 = Short Tone Mute -750ms-(Default)

9 = Long Tone Mute -1.4 Sec-

\* = STAR to Activate (Default)

0 = Load All Defaults

# = POUND to Activate

Press and hold corresponding tone for 10 full seconds. Audio pulsates 3 times as confirmation.

- **Tech Support - 916-786-6186**

If you have any problems getting the unit to work properly feel free to give us a call. Technical Support is available between the hours of 7:30 AM and 4:30 PM Pacific Time, Monday through Friday.

- **ONE YEAR LIMITED WARRANTY**

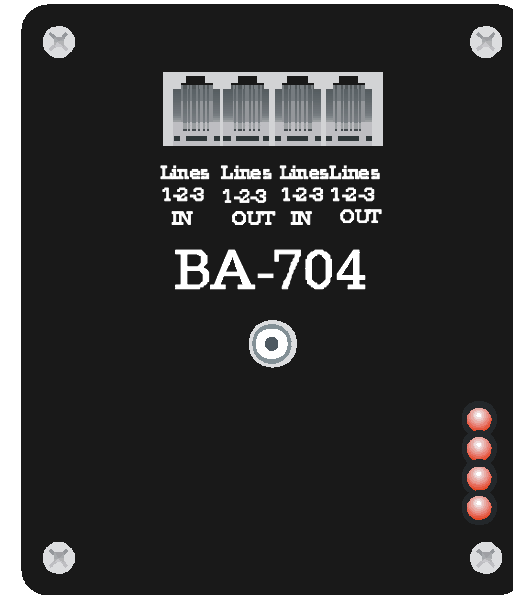
This SKUTCH PRODUCT is warranted against defects for a period of one (1) year from the date of the original invoice. Within this period, we will repair it without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to SKUTCH Electronics along with a copy of the original invoice. After the unit has been repaired, SKUTCH will ship the PRODUCT back via UPS GROUND service at our expense. If any other form of return shipment is requested, the customer will pay for 100% of the shipping cost.

This Warranty does not apply if in the sole opinion of SKUTCH Electronics, the PRODUCT has been damaged by lightning or any other Acts of God, or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized SKUTCH Service Center.

EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND IN NO EVENT SHALL SKUTCH ELECTRONICS BE LIABLE FOR LOSS OF PROFITS OR BENEFITS, INDIRECT, SPECIAL, CONSEQUENTIAL OR OTHER SIMILAR DAMAGES ARISING OUT OF ANY BREACH OF THIS WARRANTY OR OTHERWISE.



"Telecommunication Products to solve Telecommunication Problems"



**BA-704 "Touch  
Tone" 4 Line  
Promotion On Hold  
Adapter**

Version 1.0